



National Key Contacts

Transport Bookings	Email
All Entities	orders@scottsr.com.au

Storage Bookings	Email
Erskine Park, NSW	storage.erskinpark@scottsr.com.au
Homebush, NSW	storage.homebush@scottsr.com.au
Prestons, NSW	storage.prestons@scottsr.com.au
Lytton, QLD	storage.lytton@scottsr.com.au
Mackay, QLD	storage.mackay@scottsr.com.au
Morningside, QLD	storage.morningside@scottsr.com.au
Ormeau, QLD	storage.ormeau@scottsr.com.au
Parkinson, QLD	storage.parkinson@scottsr.com.au
Cairns, FNQ	storage.cairns@scottsr.com.au
Townsville, FNQ	storage.townsville@scottsr.com.au
Direk, SA	storage.direk@scottsr.com.au
Renmark, SA	storage.renmark@scottsr.com.au
Derrimut, VIC	storage.derrimut@scottsr.com.au
Laverton, VIC	storage.laverton@scottsr.com.au
Truganina, VIC	storage.truganina@scottsr.com.au
Wodonga, VIC	storage.wodonga@scottsr.com.au
Canning Vale, WA	storage.canningvale@scottsr.com.au
Hazelmere, WA	storage.hazelmere@scottsr.com.au



National Key Contacts

Customer Service (ETAs, Returns/Issues)	Phone Number	Email
Erskine Park, NSW	02 9670 9777	customerservice.erskinpark@scottsr.com.au
Homebush, NSW	02 9748 9730	customerservice.homebush@scottsr.com.au
Prestons, NSW	02 9827 2601	customerservice.prestons@scottsr.com.au
Lytton, QLD	07 3249 5400	customerservice.lytton@scottsr.com.au
Morningside, QLD	07 3393 7600	customerservice.morningside@scottsr.com.au
Ormeau, QLD	07 5547 1200	customerservice.ormeau@scottsr.com.au
Parkinson, QLD	07 3809 8000	customerservice.parkinson@scottsr.com.au
Bundaberg, FNQ	07 3393 7672	customerservice.bundaberg@scottsr.com.au
Cairns, FNQ	07 4035 6540	customerservice.cairns@scottsr.com.au
Innisfail, FNQ	07 3906 2640	customerservice.innisfail@scottsr.com.au
Mackay, FNQ	07 4864 8300	customerservice.mackay@scottsr.com.au
Mareeba, FNQ	07 3393 7690	customerservice.mareeba@scottsr.com.au
Mundubbera, FNQ	0447 407 121	customerservice.mundubbera@scottsr.com.au
Townsville, FNQ	07 4774 7200	customerservice.townsville@scottsr.com.au
Tully, FNQ	07 4068 6783	customerservice.tully@scottsr.com.au
Direk, SA	08 8256 6500	customerservice.direk@scottsr.com.au
Renmark, SA	08 8586 4144	customerservice.renmark@scottsr.com.au
Derrimut, VIC	03 8340 9900	customerservice.derrimut@scottsr.com.au
Laverton, VIC	03 9368 7500	customerservice.laverton@scottsr.com.au
Truganina, VIC	03 8340 9951	customerservice.truganina@scottsr.com.au
Wodonga, VIC	02 6056 0733	customerservice.wodonga@scottsr.com.au
Canning Vale, WA	08 9455 4960	customerservice.canningvale@scottsr.com.au
Hazelmere, WA	08 9374 1871	customerservice.hazelmere@scottsr.com.au

Weekend Customer Service : **1800 501 704**

After Business Hours : **02 8738 1100**



National Key Contacts

Depot Operations	Phone Number
Erskine Park, NSW	02 9670 0000
Homebush, NSW	02 9748 9730
Prestons, NSW	02 9827 2900
Lytton, QLD	07 3249 5400
Morningside, QLD	07 3393 7600
Ormeau, QLD	07 5547 1200
Parkinson, QLD	07 3809 8000
Bundaberg, FNQ	07 3393 7672
Cairns, FNQ	07 4035 6540
Innisfail, FNQ	07 3906 2640
Mackay, FNQ	07 4864 8300
Mareeba, FNQ	07 3393 7690
Mundubbera, FNQ	0447 407 121
Townsville, FNQ	07 4774 7200
Tully, FNQ	07 4068 6783
Direk, SA	08 8256 6500
Renmark, SA	08 8586 4144
Derrimut, VIC	03 8340 9900
Laverton, VIC	03 9368 7500
Truganina, VIC	03 8340 9951
Wodonga, VIC	02 6056 0733
Canning Vale, WA	08 9455 4960
Hazelmere, WA	08 9374 1800



National Key Contacts

Accounts Receivables	Phone Number	Email
Scott's Refrigerated Logistics	02 8738 1163	ar.ra@scottsr.com.au
Scott's Refreigerated Freightways	02 8738 1130	ar.sr@scottsr.com.au
Scott's Refrigerated Logistics (Qld)	02 8738 1186	ar.ja@scottsr.com.au

Invoicing	Email
All Entities	billing@scottsr.com.au

Accounts Payables	Phone Number	Email
Invoices for Creditors	08 9374 1884	billing@scottsr.com.au
Creditor Statements & Queries		ap@scottsr.com.au

Sub-contractor (Enquiries)	Email
All Entities	subaccounts@scottsr.com.au

POD Requests	Email
All Entities	pods@scottsr.com.au

Pallet Control	Phone Number	Email
All Entities	03 9368 7568	palletcontrol@scottsr.com.au

National Customer Support (Sales & General Enquiries)	Phone Number	Email
All Entities	1800 874 885	nationalcustomersupport@scottsr.com.au