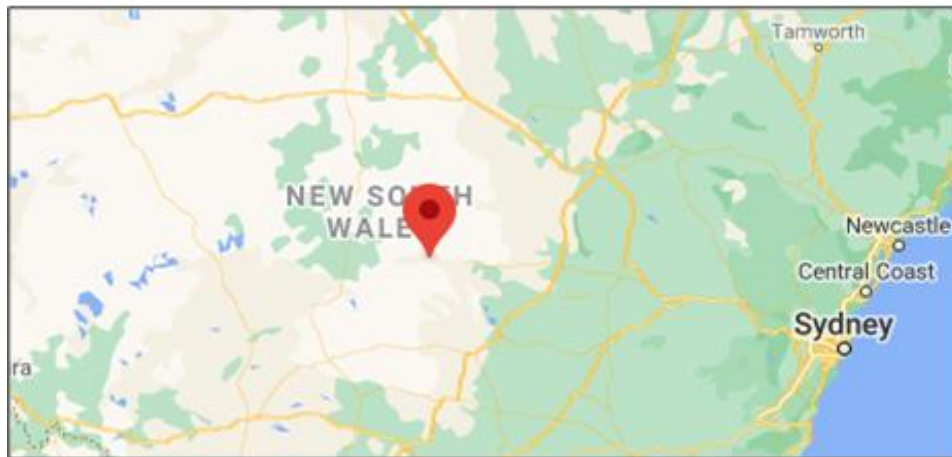


Dear Valued Customer,

Please see below **Update 2 Rollingstock Failure on Train 3YN2 6th January 2021**

Background:

The main East-West line has been closed at Kiacatoo (NSW) due to wagon incident on Pacific National train 3YN2.



Details:

Pacific National train 3YN2 (Steel) came to a halt at Kiacatoo NSW after a major wagon defect was discovered on the consist.

Update 1 – 20:00hrs 7th January

The mainline was restored at approximately 01:00hrs Thursday 7th January.

Update 2 – 11:30hrs 8th January

Trains 3SP7 & 3AB6 have been further delayed due to network and resourcing issues.

The latest update to Pacific National trains impacted by this incident is provided below:

- **3YN2: Incident train (Kiacatoo NSW)**
 - Conveys Steel loading
 - **Arrived at Newcastle 07:20hrs 7/1 – complete**

- **3SP7**
 - Conveys services 3SP1, 3SP5, 3SPE/S, 3SP9, 4GP5/E
 - **Currently running 36hrs behind schedule**
 - **Forecast Perth Freight Availability 23:00hrs Saturday 9/1**
 - **Note due to the late arrival of 3SP7, outbound train 6PS7 will be cancelled.**
 - **Customers are advised to liaise with the Perth Customer Team to confirm alternative arrangements**

- **3AB6**
 - Conveys services 3AB6, 3AS6, 3GB6, 3MB6, 7PB6, 5SB5
 - Forecast Brisbane Freight Availability 20:00hrs Friday 8/1
 - Sydney loading ex 3AS6 is expected to be on time – 0730hrs Friday 8/1

- **3BA6**
 - Conveys services 3BA6, 4SA5, 5GA6
 - Actual Adelaide Freight Availability on-time Friday 8/1 - complete

- **2PS7**
 - Conveys services 2PSE/P
 - Actual Sydney Freight Availability 07:00hrs Friday 8/1 - complete

- **3NY3**
 - Conveys Steel loading
 - Currently running 28hrs behind schedule
 - Forecast 24hr delay

Should you have any further queries or require any additional information, please do not hesitate to contact your state [Customer Service team](#) or Account Manager.

Kind regards,

Scotts Refrigerated Logistics