

Thursday, 7 January 2021

Dear Valued Customer,

Please see below **National Customer Rail Advice – Train 5MS2 Cancellation - Thursday 07.01.2021**

Train 4SM2 ex-Sydney did not depart yesterday stemming from continued issues with COVID19 restrictions between the states.

As a results, there are no wagons available today in order to train 5MS2 (service 5MS4) ex-Melbourne, and thus it is cancelled.

Bookings for service 5MS4 will be continued to receive today at North Dynon, however they will instead carry over to Friday for departure on the 6MS2 train.

All current bookings for the 6MS4 service 08/01 will be cancelled.

Pacific National apologises for any inconvenience that this may cause.

Should you have any further queries or require any additional information, please do not hesitate to contact your state [Customer Service team](#) or Account Manager.

Any further updates will be published in the Customers page on the ScottsRL website www.scottsrl.com.au

ScottsRL appreciates your patience and understanding over this difficult period and high demand.

Kind Regards,

Scott's Refrigerated Logistics