



4 January 2020

Dear Customer,

**Re Toll Surcharge for NorthConnex effective 1 February 2021**

As of midnight, Saturday 31 October 2020 all Class B (heavy) vehicles have been required to use the nine kilometre long NorthConnex tunnel between the M1 & M2 motorways in Sydney.

Fines apply to heavy vehicle operators who continue to use Pennant Hills Road for purposes other than local deliveries, moving dangerous goods or oversized vehicles. Customers are advised that it is a mandatory requirement for all heavy vehicles travelling on north and south bound lanes between Sydney, the Central Coast and further north to use the NorthConnex tunnel and the Toll is therefore unavoidable.

The Toll charges apply to both north and south bound traffic and ScottsRL has incurred these additional costs since their introduction on 31 October 2020. The continued absorption of these new Tolls however is not sustainable and we will be introducing a NorthConnex Toll surcharge effective from 1 February 2021.

The initial surcharge that will be charged for all lanes operated by us which are impacted by the Tolls will be charged at the rate of \$0.82 (plus GST) per space. Customers are advised that the operator of the Tollway will be adjusting the NorthConnex tolls on a quarterly basis in line with the concession agreement they have with the NSW Government, and will continue until 2048. ScottsRL will therefore also be adjusting the surcharge in line with the Toll operator adjustments.

We understand that any cost increase is a challenge, however these tolls are unavoidable, will be adjusted on a quarterly basis and will be recovered by us introducing the NorthConnex Toll surcharge.

Please note that any orders for transport requiring use of the tunnel that are placed with ScottsRL effective from 1 February 2021 will have the surcharge applied.

For further information please visit our website [www.scottsrll.com.au](http://www.scottsrll.com.au)

Yours Sincerely,

A handwritten signature in blue ink, appearing to read "Andrew Le Lievre".

Andrew Le Lievre  
Head of Commercial