



Tuesday, 22 September 2020

Dear Valued Customer,

Please see below **National Customer Advice - Late Running Perth Trains 21st September 2020**

Background:

A level crossing incident at Pt Augusta involving Pacific National train 5PS6, along with other network issues (signal failures and broken rail) have adversely impacted the transit of several Perth bound trains. Please refer to the details below.

Impacted Services:

Train 6SP7

- Conveying services 5SP4 and 7AP7
- Delayed due to 5PS6 level crossing incident
- **Forecast Perth Freight Availability 15:00hrs Monday 21/9**

Train 7SP7

- Conveying services 6SPE/S/F
- Delayed due to 5PS6 level crossing incident and compounded by severe storms across the Nullarbor
- **Forecast Perth Freight Availability 19:30hrs Monday 21/9**

Train 6MP5

- Conveying services 6MP5/B/T, 6MP9, 7AP5/B/T, 7AP8
- Delayed due to broken rail at Boonderoo WA
- **Forecast Perth Freight Availability 04:00hrs Tuesday 22/9**

Train 7SP5

- Conveying service 5BP5/E, 6BP5, 6SP9, 7SP5/F, 7GP5
- Delayed due to signal failures between Burando and Kultanaby (SA)
- **Forecast Perth Freight Availability late Tuesday 22/9 afternoon TBC**

Should you have any further queries or require any additional information, please do not hesitate to contact your state [Customer Service team](#) or Account Manager.

Kind regards,

Scott's Refrigerated Logistics.