

Friday, 18 September 2020

Dear Valued Customer,

Please see below **National Customer Advice - UPDATE 1 Mainline Closed Between Kyogle-Brisbane Due To Infrastructure (Bridge) Issue 17th September 2020**

Background:

The Australian Rail Track Corporation (ARTC) has advised that the mainline between Kyogle and Brisbane has been closed due to concerns regarding the structural integrity of a rail bridge at Kyogle, NSW.



Details:

Update 1: 19:30hrs 17th September

The ARTC has revised their initial advice regarding track restoration to tomorrow (18/9) afternoon (time TBC)

A revised service plan will be communicated tomorrow (18/9) morning as soon as track restoration time is confirmed



Impacted Services:

Train 3AB6

- Conveying services 3AB6, 4MB6, 5SB5, 7PB6
- Will be held at Killawarra NSW
- Forecast Brisbane Freight Availability TBA, pending track restoration

Train 4MB4

- Conveying services 4MB4, 4MB4H/V (Steel)
- Will be held at Taree NSW
- Forecast Brisbane Freight Availability TBA, pending track restoration

Train 4WB3

- Conveying Steel and services 3MB6, 4NB6
- Will be held at Rappville NSW
- Forecast Brisbane Freight Availability Saturday 19/9 TBC, pending track restoration

Train 5BM4

- Conveying service 5BM4
- Will be held at Brisbane pending restoration
- Forecast Melbourne Freight Availability TBA, pending track restoration

Train 5BS6 – Cancelled

- Conveys services 5BP5/E, 5BS6
- Services **5BP5/E** will travel on train 5MB4 – anticipate 24hr delay to Perth freight – 08:00hrs Tuesday 22/9
- Services **5BS6** will travel on train 7SB3 – anticipate 48hr delay to Sydney freight – 07:00hrs Monday 21/9

Train 5BW4 – Cancelled

- Conveys Steel and service 5BN6
- Anticipate loading will travel on trains departing Brisbane Saturday 19/9 TBC

Please note that other Pacific National trains may be impacted pending confirmation of track restoration time

Should you have any further queries or require any additional information, please do not hesitate to contact your state [Customer Service team](#) or Account Manager.

Kind regards,

Scott's Refrigerated Logistics.