

Monday, 14 September 2020

Dear Valued Customer,

Please see below **National Customer Advice - UPDATE 4 (Final) Derailment At Milvale NSW 11th September 2020 Cootamundra-Parkes Mainline Closed**

Background:

At 22:07 hours Thursday 10/09/20 Pacific National grain service 8932 derailed at Milvale NSW causing approximately 1km of track damage. The mainline between Cootamundra and Parkes has subsequently been closed.



Details:

Significant delays to East and West bound services as detailed below. Current ARTC advice is track repairs will take 48 hours minimum. A further update will be provided later today when advice is received from ARTC.

Update 1 – 16:00hrs Friday 11th September:

At this stage there is no confirmed time regarding the restoration of the mainline between Cootamundra and Parkes. Further updates will follow as information becomes available.

Update 2 – 13:00hrs Saturday 12th September:

Recovery work is progressing at the derailment site. At this stage no firm reopening time has been communicated, however it is anticipated that the mainline will remain closed for at least another 24 hours. A further update will be provided as soon as information becomes available.

Update 3 – 20:30hrs Sunday 13th September:

The ARTC has advised that the mainline was restored at approximately 20:00hrs this evening (13/9). A further update will be provided tomorrow morning (14/9) with more detail regarding trains in transit and forecast freight availabilities.

Update 4 (Final) – 12:00hrs Monday 14th September:

Please find below the latest update to Pacific National trains impacted by this event.

Impacted Services:

West Bound

- 7SP7 conveying services 5BP5/E, 6SPE/S. Delayed ex Parkes due to issues caused by the Milvale derailment
 - Forecast Perth Freight Availability 11:00hrs Monday 14/9
- 7SP5 conveying services 6BP5, 6SP9, 7SP5, and 7SPS. Running via Melbourne
 - Forecast Perth Freight Availability 21:00hrs Tuesday 15/9
- 6BA6 conveying services 5SA5, 6SA5, 7SA5, 6BA6.
 - Forecast Adelaide Freight Availability 07:00hrs Tuesday 15/9



East Bound

- **4PS6 conveying service 4PS5, 4PST/B**
 - Forecast Sydney Freight Availability (4PS5) 00:30hrs Tuesday 15/9
 - Forecast Freight Availability for services 4PST/B Tuesday 15/9 afternoon TBA (please liaise with your Customer Service representative)

- **6AB6 conveying services 6AB6, 6AS6, 7SB5, 4PB6**
 - Forecast Sydney Freight Availability (6AS6) 16:00hrs Monday 14/9
 - Forecast Brisbane Freight Availability (6AB6, 7SB5) 08:00hrs Tuesday 15/9
 - Forecast Brisbane Freight Availability (4PB6) 10:00hrs Wednesday 16/9

- **5PS6 conveying services 5PB6, 5PS5**
 - Forecast Sydney Freight Availability (5PS5) 07:00hrs Tuesday 15/9
 - Forecast Brisbane Freight Availability (5PB6) 10:00hrs Wednesday 16/9

- **6PS7 conveying services 6PB6, 6PSP/E**
 - Forecast Sydney Freight Availability (6PSP/E) 19:00hrs Monday 14/9
 - Forecast Brisbane Freight Availability (6PB6) 10:00hrs Wednesday 16/9

- **Steel Service 7YN2 –** Freight Availability Tuesday 15/9 TBA
(Please liaise with your local Customer Service representative)

Should you have any further queries or require any additional information, please do not hesitate to contact your state [Customer Service team](#) or Account Manager.

Kind regards,

Scott's Refrigerated Logistics.